

GOLDER RANCH FIRE DISTRICT

www.grfdaz.gov

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Golder Ranch Fire District EMS Membership Plan FAQ Sheet

Golder Ranch Fire District (GRFD) is proud to serve the communities of Oro Valley, Catalina and Saddlebrooke with state of the art emergency medical services. This FAQ sheet provides answers to frequently asked questions about the new EMS Membership Plan.

1. Q: What costs and services does the GRFD EMS Membership plan cover?

A: After billing your insurance, GRFD will accept the amount received as payment in full. It will cover any patient's out of pocket expenses (including deductibles or co-pays) for MEDICALLY NECESSARY ground transports within GRFD's district.

2. Q: Who is considered a member in the household and does it cover visiting guests?

A: A household member includes all family members living in the household on a regular basis ONLY. This does NOT include temporary visitors or neighbors.

3. Q: Does the membership cover ALL types of transports?

A: No. The membership only covers MEDICALLY NECESSARY ground transports.

4. Q: Does the Membership cover any ground transports <u>originating</u> from places other than my residence, but still in the District?

A: Yes. If you are in need of a MEDICALLY NECESSARY ground transports originating from a different location other than your home and it is within the District, GRFD will provide a ground transport to the closest recommended hospital and will not balance bill you.

5. Q: Does the Membership cover when another ambulance company transports me within the District when GRFD is not

A: Yes. GRFD will cover those out-of-pocket expenses, if any.

6. Q: Does it cover other ambulance companies that may transport me outside the District?

A: No. The membership only covers GRFD's MEDICALLY NECESSARY ground transports <u>originating</u> within the District, and provided by GRFD only. It may include interfacility ground transports to destinations outside the District (subject to Medicare guidelines).

7. Q: Who do I call if I have a question about a bill received by GRFD and I am a member?

A: Billing Department office (520) 825-5902.

8. Q: What is the fee to join the EMS Membership Plan?

A: Annual enrollment is July 1, 2024 through June 30, 2025 for a fee of \$114.85. If joining after July 1st please see the prorated fee below. Enrollment begins the first of every month.

07/01/24 - 06/30/25 \$114.85 08/01/24 - 06/30/25 \$105.27 09/01/24 - 06/30/25 \$95.70 10/01/24 - 06/30/25 \$86.13 11/01/24 - 06/30/25 \$76.56 12/01/24 - 06/30/25 \$66.99 01/01/25 - 06/30/25 \$57.42 02/01/25 - 06/30/25 \$47.85 03/01/25 - 06/30/25 \$38.28 04/01/25 - 06/30/25 \$28.71 \$19.14 05/01/25 - 06/30/25 06/01/25 - 06/30/25 \$9.57